	General Owner's Information
	Vehicle Identification Number (VIN):
Owner Name:	

#### Address:

Your satisfaction is our #1 goal. If you have questions or concerns about your vehicle, we suggest you

follow these steps:

 Contact your Sales Representative or Service Advisor at your selling/servicing dealership.

2. If the inquiry or concern remains unresolved, contact

the Sales Manager or Service Manager at the dealership.

3. If the inquiry or concern cannot be resolved at the dealership level, please contact the Ford Customer Assistance Center

In the US, contact:

Ford Motor Company Customer Assistance Center 16800 Executive Plaza Drive, P.O. Box 6248 Dearborn, Michigan 48126 1-800-392-3673 (FORD) TDD for the hearing impaired: 1-800-232-5952

In Canada, contact:

Customer Assistance Center Ford Motor Company of Canada, Limited P.O. Box 2000 Oakville, Ontario L6J 5E4 1-800-565-3673 (FORD) In Puerto Rico and Virgin Islands, contact:

Ford Motor Company Caribbean Inc. P.O. Box 11957, Caparra Heights Station San Juan, PR 00922-1957 Telephone: (787) 782-5959 Fax: (787) 781-8975 E-mail: prcac@ford.com

In Caribbean, Central America, Israel and Sub-Saharan Africa, contact:

Ford Motor Company Worldwide Direct Market Operations Attention: Owner Relations 1555 Fairlane Drive, Fairlane Business Park #3 Allen Park, MI 48101 U.S.A. Telephone: (313) 594-4857 Fax: (313) 390-0804 E-mail: wdmocac@ford.com

In the Middle East and North Africa, contact:

Ford Middle East and North Africa Customer Assistance Center

API World Tower 17<sup>th</sup> Floor Sheikh Zayed Road Dubai, United Arab Emirates Telephone: 971-4-326084 Fax: 971-4-327299 E-mail: menacac@ford.com

# **Find Your Way**

### **Table of Contents**

General Owner's Information 1
Find Your Way 2
General Maintenance Information 4
Owner Checks and Services
Normal Schedule
Mileage Intervals
Exceptions 33
Special Operating Conditions
Maintenance and Service Record 37

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# Find Your Way

# Symbol Key

	Cars and Minivans
	Light Trucks, Sport Utilities, and Vans
	4x4 Vehicles
Diesel 🌢	Diesel
	Natural Gas Vehicles (NGV) and Propane
V	Towing a trailer or using a camper or car-top carrier
V	Extensive idling and/or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, patrol car or livery
V	Operating in dusty conditions such as unpaved or dusty roads
<b>V</b>	Off-road operation

# Why Maintain Your Vehicle?

This guide describes the scheduled maintenance required for your vehicle. Carefully following this schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may also help to increase the value of your vehicle when you sell or trade it.

It is your responsibility to see that all scheduled maintenance is performed and that the materials used meet Ford engineering specifications. Failure to perform scheduled maintenance specific in this guide will invalidate warranty coverage on parts affected by the lack of maintenance. Be sure receipts for completed maintenance are kept with the vehicle and confirmation of the work performed is always recorded in this guide.

Your Ford or Lincoln Mercury dealer, or Ford or Lincoln Mercury Quality Care Center has factory trained technicians who can perform the required maintenance using genuine Ford parts. They are committed to meeting your service needs and to assuring your continuing satisfaction.

#### **Protecting Your Investment**

Maintenance is an investment that will pay dividends in the form of improved reliability, durability and resale value. To assure the proper performance of your vehicle and its emission control systems, it is imperative that scheduled maintenance be completed at the designated intervals.

Ford strongly recommends the use of genuine Ford replacement parts. Parts other than Ford, Motorcraft or Ford authorized remanufactured parts that are used for maintenance replacement or for the service of components affecting emission control must be equivalent to genuine Ford Motor Company parts in performance and durability. It is the owner's responsibility to determine the equivalency of such parts. Please consult your Warranty Guide for complete warranty information.

### **General Maintenance Information**

### **PCV Valve Replacement**

The PCV valve is a critical emission component.

For all passenger cars and light trucks under 6,000 Gross Vehicle Weight (GVW), regardless of engine, the PCV valve should be replaced at **100,000 miles.** This replacement will be at the owner's expense.

For all light trucks over 6,000 GVW, regardless of engine, the PCV valve should be replaced at **120,000 miles.** This replacement will be at the owner's expense.

If you are unsure about your engine type or GVW, ask your dealer.

# Which Maintenance Schedule Should You Follow?

#### **Normal Schedule**

The Normal Schedule applies to those who operate their vehicle under typical, everyday driving conditions. This maintenance frequency represented in this schedule typifies what the vast majority of vehicle operators will require. The listed services should be performed at specified mileage intervals. Items listed in italic type are additional services that **only** the noted vehicles require.

#### **Special Operating Conditions**

If you operate your Ford/Lincoln/Mercury **primarily** in one of the more demanding **"Special Operating Conditions"** listed below, you will need to have some items maintained more frequently, see page 35. If you only **occasionally** operate your vehicle under these conditions, it is not necessary to perform the additional maintenance. For specific recommendations, see your dealership service advisor or qualified service professional.

These special operating conditions are:

- Towing or carrying heavy loads
- Extensive idling and/or driving at low-speeds for long distances
- Driving in dusty conditions
- Off-road operation

#### Exceptions

In addition, there are several exceptions to the Normal Schedule for specific vehicles or special applications on page 33.

These exceptions are:

- Natural Gas and Propane Vehicles fuel tank intervals
- Class A Motorhome change the brake fluid and automatic transmission fluid
- Normal vehicle axle maintenance and lubrication
- Police and Taxi vehicle axles maintenance and lubrication

If you have any questions about your driving conditions, or for further clarification, please see your dealer.

### **Owner Checks and Services**

# Refer to Mileage Intervals for Additional Checks and Services

Certain basic maintenance checks and inspections should be performed by the owner or a service technician at the intervals indicated. Service information and supporting specifications are provided in the Owner's Guide. Any adverse condition should be brought to the attention of your dealer or qualified service technician as soon as possible for the proper service advice. The owner maintenance service checks are generally not covered by warranties so you may be charged for labor, parts or lubricants used.

#### Check Every Month for All Vehicles:

- $\bigcirc$  Check function of all interior and exterior lights
- Check tires for wear and proper air pressure
- Check engine oil fluid level
- Check windshield washer solvent fluid level
- Check and drain fuel/water separator (diesel vehicles)

### **Owner Checks and Services**

#### Check Every Six Months for All Vehicles:

- Check lap/shoulder belts and seat latches for wear and function
- Check air pressure in spare tire
- Check power steering fluid level
- Check washer spray, wiper operation, and clean all wiper blades
- Check parking brake for proper operation
- Check and lubricate all hinges, latches and outside locks
- Check and lubricate door rubber weatherstrips
- Check and clean body and door drain holes
- Check safety warning lamps (brake, ABS, air bag, safety belt) for operation
- Check cooling system fluid level and coolant strength
- Check battery connections and clean if necessary
- Check clutch fluid level, if equipped

#### 5,000 Miles

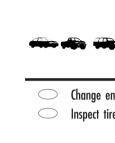
 Adjust clutch by lifting pedal (manual transmission Mustang only) (see Owner Guide)

The following section contains the "Normal Schedule". This schedule is presented at specific mileage intervals with exceptions noted.

#### Additional Information Available on the Web

To learn more about the importance of routine and dealer-performed maintenance on your vehicle, please visit the Ford Customer Service website. You'll also find important warranty information, customer assistance, technical expertise, frequently asked questions and much more. The website location is at: www.ford.com/

Then go to the service pick at the web site.



Diesel Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- $\supset$  Change engine oil and replace oil filter
- $\supset$  Inspect tires for wear and rotate

#### Additional services for: Diesel

 $\bigcirc$ 

**Diesel** 

Check air filter minder, replace filter as required

### 10,000 miles

Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- $\supset$  Change engine oil and replace oil filter
  - $\,>\,$  Inspect tires for wear. Rotation recommended for optimal tire life.

### 🌢 Diesel

Additional services for: Diesel

 $\subset$ 

Check air filter minder, replace filter as required

### 15,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped



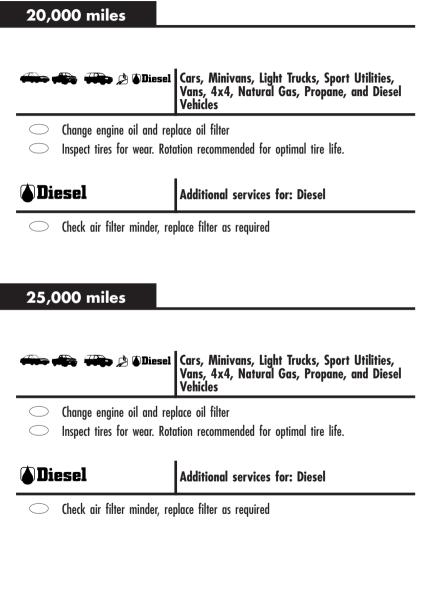
#### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

### 🌢 Diesel

#### Additional services for: Diesel

- Check air filter minder, replace filter as required
- C Replace fuel filter
- Add coolant supplement additive as per the owner guide supplement (except invehicles with yellow coolant)



### 30,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- C Replace engine air filter
- $\bigcirc$  Replace fuel filter $^{*}$
- C Replace cabin air filter, if equipped
- Inspect accessory drive belt(s) (Villager and Escort)
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R70W,4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
- Replace climate-controlled seat filters (Navigator, if equipped)



Additional services for: Light Trucks, Sport Utilities, and Vans

Inspect and lubricate 4X2 ball joints (except F-450/F-550)
 Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

"If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

# **Diesel** Additional services for: Diesel

- Check air filter minder, replace filter as required
- Replace fuel filter
- Add coolant supplement additive as per the owner guide supplement (except in vehicles with yellow coolant)



#### Additional services for: Natural Gas and Propane Vehicles

- Inspect fuel tanks
- Drain coalescent fuel filter bowl and replace filter

### 35,000 miles

	ዾ 🜢 Diesel	Cars, Minivans, Light Trucks, Sport Utilities,
		Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles
		Actificies

- $\supset$  Change engine oil and replace oil filter
- $\bigcirc$

Inspect tires for wear. Rotation recommended for optimal tire life.

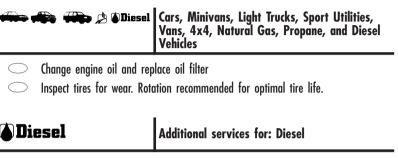
### **Diesel**

Additional services for: Diesel

 $\bigcirc$ 

Check air filter minder, replace filter as required

### 40,000 miles



 $\supset$  Check air filter minder, replace filter as required

### 45,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- C Replace cabin air filter, if equipped
- Change yellow or green engine coolant, if equipped



Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

<b>Diesel</b>	Additional services for: Diesel
---------------	---------------------------------

- $\supset$  Check air filter minder, replace filter as required
- Replace fuel filter

### 50,000 miles

Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- igodow Change engine oil and replace oil filter
  - $\supset$  Inspect tires for wear. Rotation recommended for optimal tire life.

### 🌢 Diesel

### Additional services for: Diesel

- $\subset$
- Check air filter minder, replace filter as required

### 55,000 miles



- $\supset$  Change engine oil and replace oil filter
  - > Inspect tires for wear. Rotation recommended for optimal tire life.

### **Diesel**

Additional services for: Diesel

 $\bigcirc$ 

Check air filter minder, replace filter as required

### 60,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter

**Normal Schedule** 

- Replace fuel filter\*
- C Replace cabin air filter, if equipped
- Replace accessory drive belt(s) (Villager and Escort)
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R70W,4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
- Replace climate-controlled seat filters (Navigator, if equipped)
- Change manual transmission fluid (Lincoln LS only)



#### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Lubricate 4X2 wheel bearings, replace grease seals, and adjust bearings
- Change manual transmission fluid
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

# 🌢 Diesel

#### Additional services for: Diesel

- $\bigcirc$  Check air filter minder, replace filter as required
- Replace fuel filter
- Add coolant supplement additive as per the owner guide supplement (except in vehicles with yellow coolant)

If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

	Additional services for: Natural Gas and Propane Vehicles
0 0	Inspect fuel tanks Drain coalescent fuel filter bowl and replace filter
65,	000 miles
Æ	• The Article Materia Bala Tanka Cara Helter

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- $\supset$  Change engine oil and replace oil filter
- $\supset$  Inspect tires for wear. Rotation recommended for optimal tire life.

🖉 Diesel	Additional services for: Diesel
----------	---------------------------------

 $\bigcirc$ 

Check air filter minder, replace filter as required

### 70,000 miles



- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.

🕽 Diesel

Additional services for: Diesel

 $\bigcirc$ 

Check air filter minder, replace filter as required

### 75,000 miles



- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change yellow or green engine coolant, if equipped

### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
  - Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

Diesel	Additional services for: Diesel
Check air filter Replace fuel fil	minder, replace filter as required ter
80,000 miles	
	© Diesel Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles
	oil and replace oil filter r wear. Rotation recommended for optimal tire life.
Diesel	Additional services for: Diesel
Check air filter	minder, replace filter as required
85,000 miles	
	© Diesel Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel

🌢 Diesel

Additional services for: Diesel

 $\bigcirc$ 

Check air filter minder, replace filter as required

### 90,000 miles



- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter
- Replace fuel filter\*
- Replace cabin air filter, if equipped
- Inspect accessory drive belt(s) (Villager and Escort)
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R70W,4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
  Replace climate-controlled seat filters (Navigator, if equipped)

If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.



Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
  - Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

# 🜢 Diesel

#### Additional services for: Diesel

- $\bigcirc$  Check air filter minder, replace filter as required
- Replace fuel filter
- Add coolant supplement additive as per the owner guide supplement (except in vehicles with yellow coolant)



# Additional services for: Natural Gas and Propane Vehicles

> Inspect fuel tanks

Drain coalescent fuel filter bowl and replace filter

### 95,000 miles



Change engine oil and replace oil filter

> Inspect tires for wear. Rotation recommended for optimal tire life.

**Diesel** 

Additional services for: Diesel

Check air filter minder, replace filter as required

### 100,000 miles



🕞 🎘 🕼 Diesel Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect accessory drive belt(s)
- Inspect tires for wear. Rotation recommended for optimal tire life.
- **Replace** spark plugs  $\subset$
- Replace the PCV on all passenger cars and light trucks under 6,000 Gross Vehicle Weight. (See page 5.)

### Diesel

### Additional services for: Diesel



Check air filter minder, replace filter as required

### 105,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change yellow or green engine coolant, if equipped
- *Replace camshaft belt (Villager)*

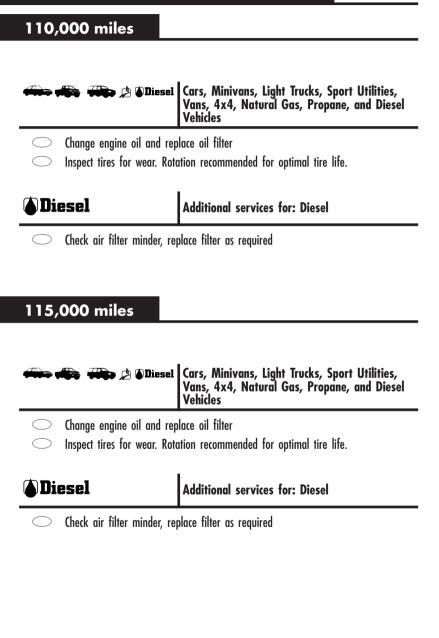
### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
  - Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

### **Diesel**

#### Additional services for: Diesel

- $\supset$  Check air filter minder, replace filter as required
  - > Replace fuel filter



### 120,000 miles

#### Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- C Replace engine air filter
- Replace fuel filter<sup>\*</sup>
- C Replace cabin air filter, if equipped
- Replace accessory drive belt(s) (Villager and Escort)
- Replace PCV valve on all light trucks over 6,000 Gross Vehicle Weight
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R70W,4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
- Replace camshaft belt on all 2.0L, 4 cylinder engines (Escort, Cougar, Focus, and ZX2)
- Replace climate-controlled seat filters (Navigator, if equipped)
- Change manual transmission fluid (Lincoln LS only)

If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.



#### Additional services for: Light Trucks, Sport Utilities, and Vans

- Change manual transmission fluid
- Lubricate 4X2 wheel bearings (except F-450/F-550)
- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Replace camshaft belt on 4 cylinder engine (2.0L Escape)
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

# **Diesel** Additional services for: Diesel

#### Check air filter minder, replace filter as required

- Replace fuel filter
- Add coolant supplement additive as per the owner guide supplement (except in vehicles with yellow coolant)

#### Additional services for: Natural Gas and Propane Vehicles

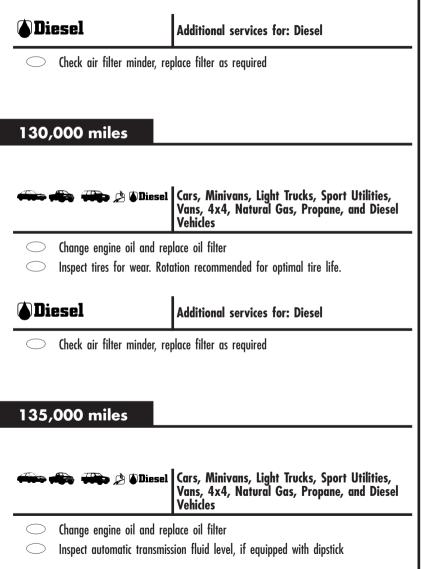
- Inspect fuel tanks
  - Drain coalescent fuel filter bowl and replace filter

### 125,000 miles



Diesel Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- $\supset$  Change engine oil and replace oil filter
- $\,>\,$  Inspect tires for wear. Rotation recommended for optimal tire life.



- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change yellow or green engine coolant, if equipped

#### Additional services for: Light Trucks, Sport Utilities, and Vans

- ◯ Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)

# **D**iesel

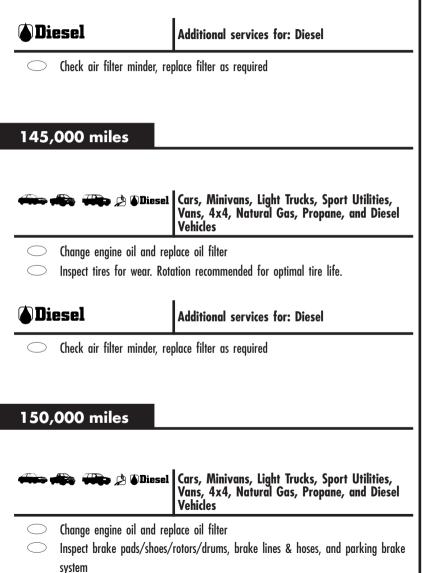
#### Additional services for: Diesel

- Check air filter minder, replace filter as required
  - Replace fuel filter

### 140,000 miles



- Change engine oil and replace oil filter
  - $\supset$  Inspect tires for wear. Rotation recommended for optimal tire life.



- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension, and if equipped driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter
- Replace fuel filter\*
- C Replace cabin air filter, if equipped
- Change orange engine coolant, if equipped
- $\bigcirc$  Change automatic transmission/transaxle fluid and filter
- Change rear axle lubricant on all rear wheel drive (RWD) vehicles (See page 34)
- Replace accessory drive belt(s) (if not replaced within last 100,000 miles)
- Replace climate-controlled seat filters (Navigator, if equipped)



#### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Replace 4X2 wheel bearings and grease seals, lubricate and adjust bearings
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)



#### Additional services for: 4x4

Change front axle lubricant (See page 34) Change transfer case fluid

If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

<b>Di</b>	esel Additional services for: Diesel
$\bigcirc$	Check air filter minder, replace filter as required
$\bigcirc$	Replace fuel filter
$\bigcirc$	Add coolant supplement additive as per the owner guide supplement (except in vehicles with yellow coolant)
	Additional services for: Natural Gas and Propane Vehicles
$\bigcirc$	Inspect fuel tanks
$\bigcirc$	Drain coalescent fuel filter bowl and replace filter

### Exceptions

In addition, there are several exceptions to the Normal Schedule. They are listed below:

#### Natural Gas and Propane Vehicles

- C Every 3 years Inspect NGV fuel tanks from the date of tank manufacture
- Every 5 years Inspect propane fuel tanks from vehicle build date
- C Every 15 years Replace NGV fuel tanks from the date of tank manufacture

#### **Class A Motorhome**

- $\supset$  Every two years Change brake fluid
- Every 30,000 miles Change automatic transmission fluid

**Normal Schedule** 

#### Normal Vehicle Axle Maintenance

Rear axles and power take off (PTO) units containing synthetic lubricant and light duty trucks equipped with Ford-design axles are lubricated for life. These lubricants are not to be checked or changed unless a leak is suspected, service is required or the axle assembly has been submerged in water. The axle and PTO lubricant should be changed anytime the axle and PTO have been submerged in water. Non-synthetic rear axle lubricants should be replaced every 3,000 miles or 3 months, whichever occurs first, during extended trailer tow operation above 21 Celsius (70 degrees Fahrenheit) ambient and wide open throttle for extended periods above 45 mph. The 3,000 mile lube change interval may be waived if the axle was filled with 75W140 synthetic gear lubricant meeting Ford specification WSL-M2C192-A, part number F1TZ-19580-B or equivalent. Add four ounces of additive friction modifier C8AZ-19B546-A (EST-M2C118-A) or equivalent for complete refill of Traction-Lok rear axles. The rear axle lubricant should be changed anytime the axle has been submerged in water.

#### Police and Taxi Vehicle Axle Maintenance

Replace rear axle lubricant every 160,000 km (100,000 miles). Rear axle lubricant change may be waived if the axle was filled with 75W140 synthetic gear lubricant meeting Ford specification WSL-M2C192-A, part number FITZ-19580-B or equivalent. Add four ounces of additive friction modifier C8AZ-19B546-A (EST-M2C118-A) or equivalent for complete refill of Traction-Lok rear axles. The rear axle lubricant should be changed anytime the axle has been submerged in water.

#### F-450 and F-550 Axle Maintenance

Replace rear axle lubricant every 100,000 miles under normal driving conditions on all F-450 and F-550 commercial applications. For F-450 and F-550 trucks operated at or near maximum Gross Vehicle Weights, the rear axle lubricant should be replaced every 50,000 miles. In addition, this 50,000 mile schedule should be observed when the vehicles are operated under the Special Operating Conditions, where noted, beginning on page 36.

# **Special Operating Conditions**

### **Items Needing Special Attention**

If you operate your Ford/Lincoln/Mercury **primarily** in one of the more demanding **"Special Operating Conditions"** listed below, you will need to have some items maintained more frequently. If you only **occasionally** operate your vehicle under these conditions, it is not necessary to perform the additional maintenance. For specific recommendations, see your dealership service advisor or qualified service professional.



Towing a trailer or using a camper or car-top carrier

Every 3,000 miles or 3 monthsChange engine oil and replace oil filterEvery 30,000 milesChange automatic transmission fluidEvery 60,000 milesChange transfer case fluidAs requiredChange manual transmission fluidAs requiredInspect and lubricate U-joints



Extensive idling and/or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, patrol car or livery

Every 3,000 miles or 3 months	Change engine oil and replace oil filter Lube front lower control arm ball joints with zerk fittings, if equipped
Every 5,000 miles	Inspect brake system Check battery electrolyte level (Patrol Cars)
Every 15,000 miles	
Every 30,000 miles	Change automatic transmission fluid Lubricate 4X2 wheel bearings, replace grease seals, and
	adjust bearings
Every 60,000 miles	Replace spark plugs Change transfer case fluid
As required	Replace cabin air filter

# **Special Operating Conditions**



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Operating in dusty conditions such as unpaved or dusty roads

Every 3,000 miles or 3 months	Change engine oil and replace oil filter
Every 15,000 miles	Replace fuel filter
Every 30,000 miles	Change automatic transmission fluid
Every 50,000 miles	Change rear axle lubricant (F-450 and F-550 only)
Every 60,000 miles	Change transfer case fluid
As required	Replace engine air filter
As required	Replace cabin air filter

#### Off-road operation

Every 30,000 miles	Change automatic transmission fluid
Every 50,000 miles	Change rear axle lubricant (F-450 and F-550 only)
Every 60,000 miles	Change transfer case fluid
As required	Replace cabin air filter
As required	Inspect and lubricate U-joints

#### See An Authorized Dealer

This section of the guide is designed to allow your Ford or Lincoln Mercury dealer, or Ford or Lincoln Mercury Auto Care service center or other qualified service technician to record that the recommended service was completed at the appropriate mileage intervals. Be sure to ask your service provider to record the type of service rendered (Normal or Special Operating Conditions — SOC) each time service is performed.

Date:	Dealer's Stamp:
Mileage:	
Normal SOC	

See corresponding mileage in maintenance schedule for services performed.

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Mileage:	
Normal SOC	

See corresponding mileage in maintenance schedule for services performed.

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